



# BRHA



# Spotlight

(An “in-between” Newsletter for BRHA Residents)

January 2008

## **NOTE FROM EDITOR**

We have been endeavoring to provide you with a high quality, color newsletter for the past year. We hope that you have enjoyed the three issues of the **BRHA Beacon** that have been published. (Note that if you missed any them, you can see them on-line at our website – [www.brha.com](http://www.brha.com) .) We have realized that periodically we need to communicate with you about a few items “in-between” issues of our regular **BRHA Beacon** newsletter. So, we are creating a new, smaller newsletter that will be published from time to time, as needed. This newsletter will typically be one-page front-and-back, will have shorter articles and will only focus on a few pieces of current news. We hope that you will find this simple, up-to-the-minute newsletter useful. Welcome to this inaugural issue of the “**BRHA Spotlight**.”

## **HUD SURVEY IS COMING SOON**

The Customer Service and Satisfaction Survey is a survey that is sent to a random sample of Public Housing residents at each Public Housing Agency (PHA) on a yearly basis. The purpose of the survey is to find out how satisfied residents are with the living conditions at their property. This survey is part of HUD’s increased commitment to monitoring a PHA’s performance. HUD is committed to ensuring that resident survey answers **will be kept confidential** and anonymous. BRHA will not know who participates in the survey. Only overall scores will be shared with Bristol Housing.

**If you receive a Customer Service and Satisfaction Survey, please take the time to fill it out. Your feedback really does matter!**

## *Sapling Grove Apartments*

### **Now accepting applications**

As everyone can see from the construction site, Sapling Grove Apartments (located on Oakview and Buckner) are near completion. The one and two bedroom units have washers/dryers, dishwasher, range, refrigerators and much more!

Applications may be picked up at the Housing Authority’s main office from 8 am – 5 pm, Monday – Friday.



For more information, contact  
276-821-6256 or 276-821-6257.

## **HOMEOWNERSHIP OPPORTUNITY**

Construction of a new single-family home at **409 West Mary Street** is almost complete. The house is available for purchase and we will be able to show it shortly. It features 3 bedrooms, 1½ baths, living room, dining room, front sitting porch and private backyard. Special financing is available for qualified working families. For more information regarding the purchase of this home please call 276-821-6264.

## **NEW LATE RENT POLICY**

Be aware that the BRHA Board of Commissioners adopted a new rent collection policy in December 2007. The new “**4 in 12 Late Policy**” provides that tenants who are late in paying their rent 4 months in the past 12 months may have their leases terminated for repeated violation of their lease. Rent is due and payable on the 1<sup>st</sup> of each month – it **MUST** be paid by the 10<sup>th</sup>. Please be a responsible tenant and pay your rent on-time, every month. Don't be a “repeat offender” and risk losing your apartment because you repeatedly pay your rent late. Our thanks go out to all residents who pay their rent in timely manner as expected.

## **DON'T FORGET:**

### **PAY YOUR RENT AT BB&T**

Rental payments should be paid at BB&T, 1606 West State Street, Bristol, TN 37620 by the 10th of each month. Make your payment by mail or in person. BRHA will be mailing self addressed return envelopes with the February bills. These envelopes will be provided for your convenience to mail your payments to the Bank. If you do pay by mail, the Bank will send you a new envelope to use for the next time.

## **“FIND A WAY” BLOOMING IN WINTER**

Here it is the middle of winter but success is blooming in the Find A Way program.

Participants are meeting their goals and are fast on their way to becoming self-sufficient:

- Three will graduate from college in May!!!
- One will add almost \$400/month to his savings.
- Two more are just a few months away from completing a Medical Assistant program.
- Two residents completed their GED recently.

If you would like help completing your education or need help finding a job, call Lynn Pannell, Family Self-Sufficiency Coordinator at: 276-821-6270. The success these participants have experienced can also be yours!!!